

# FAQ : SENTRAL | New in 2024

## What is SENTRAL ?

**SENTRAL** is a secure school management system that Dana Street is adopting to streamline all aspects of school life. Most users utilise the PARENT APP which is downloaded onto your phone and is designed to be very user friendly.

## Why are we moving to SENTRAL?

SENTRAL offers parents a **One Stop Shop** for the management of your child's education. From reporting absentees, updating medical details, uploading plans, refreshing contact details, communicating with teachers, reviewing the school calendar, accessing the school newsletters, confirming permissions, making payments, scheduling teacher interviews to accessing digital copies of school reports – SENTRAL is the hub of all things Dana Street Primary School.

## Do I have to use SENTRAL?

**YES!** SENTRAL will be the school's primary communication method.

## When do I need to register with SENTRAL?

"Access Keys" will be sent home Week 10, Term 4 2023.

We encourage parents to register over the January holidays to receive important back to school information leading into Term 1 2024.

**All families must be registered with SENTRAL by Week 2, Term 1 2024 as Athletic Day details will be sent by SENTRAL.**

Both parents/caregivers and guardians must register. There will be a transition period in early Term 1 2024 as we phase out paper/Class Dojo.

## Where/How do I register?

More details will be shared on the "Access Key" letter coming home in Week 10.

**Parent Portal:** Register at <https://danaps.sentral.com.au/portal/register>

**And/or Parent APP**



## What is an "Access Key" ?

Each parent is provided a personalised Access Key for the registration process. Access Keys will be sent home end of Week 10, Term 4. We can reprint if needed.

## I'm not IT savvy? Can you help?

Once set up, SENTRAL Portal is easy to use.

**Step by Step User Guides** are available - [Getting Started with the Parents App - Sentral](#)

We will host 'Set Up / SENTRAL Information' sessions after Friday Assembly's in Term 1 2024. Everyone welcome. More details to come.

**Resources | Links to additional resources can be found on the school website.**